



From Glenwood Support....

## FINAL NOTIFICATION Spam

A new spam message has been sent that is asking you for your username/password and insinuates we need the information for spam filtering. Glenwood sent out a response to all of our e-mail customers (From System Administrator) to confirm it was a spam.

The message reads:

Dear gtmc.net Subscriber,

We are currently carrying-out a mantainance process to your gtmc.net account, to complete this, you must reply to this mail immediately, and enter your User Name here (.....) And Password here(.....) if you are the rightful owner of this account.

Due to the Junk/Spam emails you receive daily, we are currently upgrading all email accounts Spam filter to limit all unsolicited emails for security reasons and to upgrade our new features and enhancements with your new and improved E-mail account, to ensure you do not experience service interruption.

This process we help us to fight against spam mails. Failure to summit your password, will render your email address in-active from our database.

NOTE: If your have done this before, you may ignore this mail. You will besending a password reset message in next three (3) working days after undergoing this process for security reasons.

Thanks for using gtmc.net

Glenwood Technical Support Team

Glenwood would never mail out a vague message such as this to any customer. If there is ever a problem with your computer or connection we first always try to contact you by phone. If we are unable to make contact directly, we will send a detailed message, including identifying ourselves (personal contact) and contact information to reach our office immediately.

If you receive a message like above or something similar. Please delete it. If you are unsure, always contact our office by either telephone or forward the message to our [support@gtmc.net](mailto:support@gtmc.net) and we will let you know if it is a real e-mail from Glenwood or some type of attempt to compromise your internet connection or computer security.