

# Your Bill, Simplified.

At Glenwood, we're a community. A community that believes in helping our members in every way we can. That is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To be certain you always know what everything you see means, we've broken it down in detail, section by section below.

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Blue Hill Office  
510 W. Gage St.  
Blue Hill, NE 68930  
1-866-756-4746

Superior Office  
356 East 3rd St, Ste 2  
Superior, NE 68978  
1-402-207-1762

Hebron Office  
119 S 113th St  
Hebron, NE 68370  
1-402-200-2020

Lemoyne Office  
716 Nebraska 92 Scenic  
Lemoyne, NE 69146  
1-308-355-2391

Holdrege Office  
821 4th Ave.  
Holdrege, NE 68949  
1-308-995-2121

Geneva Office  
145 S 10th St.  
Geneva, NE 68361  
402-759-1810

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**Customer Care: 1-866-756-4746 or 1-800-332-2826 (Lemoyne)**

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Save a Tree  
Save \$5  
Switch to E-Bill

Account Summary	
Account Number	Account Number
Invoice Number	12345678
Billing Number	MainServiceIdentifier
Billing Date	Jul 01, 2022
Past Due After	Jul 01, 2022
Previous Bill	\$ 1,234.56
Previous Payments	\$ 1,234.56
Adjustments	\$ 1,234.56
Previous Balance	\$ 1,234.56
Advance Payments	\$ 1,234.56
Current Charges	\$ 1,234.56
<b>Total Due</b>	<b>\$ 1,234.56</b>

Important Messages

If you are completely satisfied with your services, please tell your friends and family. If not, please tell us and we will fix it. Having you as a customer means a lot to us.

To ensure proper credit, please return the bottom portion of this page with your payment.  
KEEP THIS PORTION FOR YOUR RECORDS

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PO BOX 97  
Blue Hill, NE 68930  
Address Service Requested

Check here for change of address (see reverse for details)  
 Check here to enroll in automatic payments (see reverse for details)

Send To Address

Remittance Information

Account Number	Account Number
Invoice Number	12345678
Billing Number	MainServiceIdentifier
Billing Date	Jul 01, 2022
Past Due After	Jul 01, 2022
<b>Total Due</b>	<b>\$ 1,234.56</b>

Amount Enclosed: \$ \_\_\_\_\_  
*Please write account number on your check and make payable to Glenwood. Payments may not be included if received after [PaymentCutOffDate].*

Return Address

Page 1 of 3

## Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits, and additional charges.

## Messages Center

This area contains important information about your account or changes and events that may be taking place.

## Remittance Information

Please return this section with your payment. Be sure the address shows in the return envelope window

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## How to Reach Glenwood Customer Care

Glenwood Telephone  
510 W Gage St.  
Blue Hill, NE 68930  
1-866-756-4746

Holdrege Office  
821 4th Ave.  
Holdrege, NE 68949  
1-308-995-2121

Hebron Office  
119 S 113th St  
Hebron, NE 68370  
1-402-200-2020

Superior Office  
356 East 3rd St Ste.2  
Superior, NE 68978  
1-402-207-1762

Glenwood Network Service, Inc.  
716 Nebraska 92 Scenic  
Lemoine, NE 69146  
1-800-332-2826

Geneva Office  
145 S 10th St.  
Geneva, NE 68361  
402-759-1810

Website: [www.gtmc.net](http://www.gtmc.net) Email: [info@glenwoodtelco.net](mailto:info@glenwoodtelco.net)

We take great pride in providing exceptional customer service. If you are not 100% satisfied with your services, please let us know. Glenwood is an equal opportunity provider and employer.

### Payment Options

#### Direct Payment

Automatically deducts from your checking account on the 3rd of each month. credit/debit card on the 5th of each month. Call in to our business office to complete the form below.

#### Mail

To pay by mail, return the bottom portion of your bill in the enclosed envelope with a check, money order, or cashiers check.

#### Phone

You may call in to one of our offices and pay by credit or debit card.

#### eBill

To pay online, visit our web site at [www.gtmc.net](http://www.gtmc.net), scroll over the home button in the top left hand corner and select eBill. You can register and begin paying online.



### Remittance Slip Backer

Allows you to pay by credit card, set up an automatic payment, and update your address information.

Billing Account Number: \_\_\_\_\_

Payment Options - We accept the following credit cards for payment:  MasterCard  Visa  Discover Card

Please choose one:  One-Time Only  Monthly Recurring

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Verification Code: \_\_\_\_\_

Name (printed as appears on card): \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Signature: \_\_\_\_\_ Amount Authorized (One-Time Only): \$ \_\_\_\_\_

**Automatic Bank Draft from Checking (IMPORTANT - Please enclose a blank voided check.)**  
Please use automatic withdrawal from checking for all future charges. For new ACH enrollment, please set up prior to the 20th of the month for next month withdrawal.  
Signature: \_\_\_\_\_

**Has Your Billing Address or Contact Number Changed?**  
Your records will be updated upon request.

Effective Date: \_\_\_\_\_ Name: \_\_\_\_\_

New Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Number: \_\_\_\_\_ Work Number: \_\_\_\_\_

Signature: \_\_\_\_\_



Account Name: Macaulay Mumm  
 Billing Date: Jun 01, 2022  
 Account Number: 00023658-2  
 Due Date: Jun 10, 2022

**Account Information**

**Balance Forward**

Previous Bill	\$ 52.51cr	\$ 52.51
Payment made on May 6	\$ 52.51cr	
Total payments through May 26	\$ 52.51cr	
<b>Balance Before Current Charges</b>		<b>\$ 0.00</b>

**Invoice Totals**

Fiber Internet		Subtotal
mumm		49.95
Managed Wifi		10.65
<b>Subtotal Current Charges</b>		<b>\$ 60.60</b>

**Service Summary**

	Adj	Charges	Taxes Surcharges Fees	Subtotal
Fiber Internet		49.95		49.95
mumm				
Managed Wifi		9.95	0.70	10.65
Managed Wifi				
		59.90	0.70	60.60

Total Amount Due \$ 60.60

The item that appears on your account with an asterisk preceding the description, is considered a charge that must be paid on a monthly basis. All other charges that appear are considered disputable. Your local service cannot be terminated for non-payment of any item under dispute, however, that particular service may be terminated until the dispute is settled.

**Charge Detail**

**Fiber Internet (mumm)**

Recurring Charges (Jun 01 - Jun 30)		49.95
Fiber Internet Res 300Mb		
<b>Total for mumm</b>		<b>\$ 49.95</b>

**Managed Wifi**

Recurring Charges (Jun 01 - Jun 30)		9.95
GS4220E		
Taxes, Fees, and Surcharges		0.15
Hebron City Tax		0.55
Nebraska State Sales Tax		
<b>Total for Managed Wifi</b>		<b>\$ 10.65</b>

The Federal Universal Service Fund (FUSC) amount on your bill may change quarterly, depending on actions taken by the Federal Communications Commission. The Federal Universal Service Fund is designed to help keep local service rates affordable for all customers in all areas of the United States and to provide schools, libraries and healthcare facilities discounted communications services.

Visit us on the web at [www.gtmc.net](http://www.gtmc.net)

**Service Summary**

Provides a simplified breakdown of charges across all of your services.

**Charge Detail**

This area contains the itemization by account. It will include one-time fees, services added, specific charges, and taxes. This section may require additional pages depending on the account, the calls made, or services rendered.



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