

PATRON PRIVACY NOTICE

Introduction

Glenwood Telephone Membership Corporation and its affiliates, Glenwood Telecommunications, Glenwood Long Distance and Glenwood Wireless, is committed to protecting the privacy and security of personal financial information we collect from our patrons and customers in the normal course of business. We do not provide account or personal information to any company or person for the purpose of telemarketing or direct mail marketing.

Categories of Information Collected

Glenwood Telephone Membership Corporation and its affiliates collect only the patron and customer information that is necessary to administer its business and provide goods and services to its patrons and customers. The categories of nonpublic personal information that may be collected include:

- Information we receive from you on applications for credit (such as name, address, social security number, assets, financial institutions regarding your credit worthiness or credit history);
- Information about your transactions with us used to allocate savings, redeem members equity and manage membership interests;
- Information about your purchases;
- Information we receive to administer unlisted telephone service (name, address, telephone number);
- Information we receive from third parties (such as your credit worthiness).

Categories of Information We Disclose and to Whom Disclosure is Made

We may disclose the following kinds of nonpublic information about you:

- Information we collect from you on credit applications and financing applications that you authorize us to disclose in order to secure approval of credit or financing from affiliated or non-affiliated financing institutions;
- Information regarding allocations of capital credits or interest paid on customer service deposits that we are required by law to report to the Internal Revenue Service;
- Information we have collected from you and about you to companies or joint venture partners that are affiliates of Glenwood in order to market to you the full range of products and services provided by Glenwood and its affiliates;
- Information about your purchases that we may be required by law to report to state or federal regulatory agencies;
- Any information collected about you that we must disclose as required by law or legal process, including but not limited to reporting under the Fair Credit Reporting Act.

Former Patrons

If you decide to no longer be a patron or customer of Glenwood or become ineligible to be a patron or customer of Glenwood we will adhere to the privacy policies and practices as described in this notice.

Confidentiality and Security

We restrict access to nonpublic personal information about you in our possession to those employees who need to know that information to provide the products and services to you or that are charged with the administration of credit or members' equities. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

GLENWOOD TELECOMMUNICATIONS, INC.
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