

IMPORTANT NOTICE ABOUT YOUR ACCOUNT

CUSTOMER PROPRIETARY NETWORK INFORMATION

Glenwood Telephone Membership Corporation, and its subsidiaries, knows how important personal privacy is to our members. All account information is kept confidential to the fullest extent possible. Recent changes in federal law concerning telecommunications companies regulate the use of account information to selectively market specific products and services to specific customers.

What is this information?

This information, legally referred to as Customer Proprietary Network Information (CPNI), includes data such as the long distance carrier you have chosen, the calling features you use and the calling plans, if any, to which you subscribe.

How can we use this information?

This information can be used to advise you about innovative communications services or new communications technology and products. We DO NOT sell or in any way provide this information to any other company.

Who uses this information? Is it protected?

Only Glenwood Telephone Membership Corporation, and its subsidiaries, can see or use this information. It is never released to outside companies. You have the right, and we have the duty under federal law, to protect the confidentiality of this type of information.

What do I need to do?

No action on your part is necessary unless you wish to restrict Glenwood Telephone Membership Corporation, and its subsidiaries, use of this type of information to contact you for the purpose of tailoring our service offerings to your individual needs. Should you wish to restrict use of your CPNI, you must contact us within 30 days of receiving this notice. Restricting CPNI may make you ineligible to receive information from us about new products and services, promotions and packaged offerings.

How does this affect services I receive?

Whatever you decide will not affect the provision of any services to which you subscribe. Your approval or denial for CPNI use will remain valid until you tell us otherwise and your approval or denial may be changed at any time. Again, we only use your account information to market other telecommunications services and products the cooperative offers and no action is required on your part unless you wish to restrict our use of your CPNI. You will still receive monthly bill inserts, monthly and quarterly newsletters and other publications that are sent to all customers at the same time, so you can keep up to date on what is happening in the cooperative.

Contact Information: Phone: 756-3131

E-mail: info@gtmc.net