

Managed Services



24 Hour Monitoring of Your IT Equipment

- Monitors computers & servers for critical errors, threats, and much more.
- Monthly customer reports of all monitored equipment activity.
- Issues are rapidly addressed.
- Our technicians get remote notification of errors, threats, and much more.
- Advanced notice of the need to add critical resources.
- Automatic updates of Microsoft, Java, Adobe products, etc.
- System checks every 10 seconds to better protect equipment resources.
- Extremely secure, reliable, and scalable to your operation.
- Low monthly payments.

See Reverse for Pricing & Details

1-866-756-4746 • www.shopglenwood.net

Pricing

First Device **\$30 per month**

Computers **Monthly Per Computer**
2-5 **\$15**
6-10 **\$12**
11 and over **\$10**

Servers **Monthly Per Server**
1 - 2 **\$30**
3 and over **\$15**

- **\$50 monthly minimum charge**
- **Update to Microsoft products, Adobe products, Java, and Firefox included. All other updates based on per hour rate.**
- **Quarterly visits to review reports**
- **Monthly reports communicated via email with follow up phone call.**
- **All other work billed at standard rates.**
- **One year commitment required.**

IT Consulting

Besides Managed Services, Glenwood offers full-service IT Consulting. With this service you get a set number of hours per year, at a discounted rate, for Glenwood to perform a wide range of IT services. It's like having your own IT staff without having the expense of a full-time person. You have a business to run, let us handle your IT needs.

References available upon request.

- **Hardware and software sales & support**
- **Technology planning and budgeting**
- **Disaster recovery planning and implementation**
- **Network security**
- **Networking design, installation, and maintenance**
- **Computer repair and maintenance**
- **On-site and remote support**
- **And much more!**